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This guide is designed for the private use of SCORE clients, partners and business communities served by SCORE – Vers. 4.0



This is a quick reference to some useful templates and business development resources available to our clients as they navigate starting or building their business. You must have Adobe Acrobat or Reader installed for this interactive PDF to work – to download the Adobe Reader CLICK HERE



Credits







At the Twin City and University of Minnesota Libraries you'll find some really useful and free resources for your market research both on site and on-line.

Click **<u>HERE</u>** for the Market Research Quick Reference. Below are the links to each library's business resources:



Broader Research Sources – here are a number of other demographic, industry and economic resources. Be sure to check the SBA site for guidance on how to do your research – you'll find this extremely helpful.





Market Research

Business Planning

Putting together a business plan that works for you isn't as challenging as you might fear.

The key: keep it simple. Check out the business plan options available, then, as needed, call upon a SCORE mentor or attend a workshop specific to any areas you may be working on developing. The Startup Roadmap is a free on-line 12 step business plan learning experience and resource library you'll truly enjoy using.

LivePlan and is an intuitive on-line app for generating a business plan that's consistent and professional. Click <u>HERE</u>.

The Business Model Canvas focuses on simplifying and summarizing the nine most important elements of your plan.

The SBA Business Plan site provides a good overview on the business planning process with example plans and templates.



SCORE Startup Roadmap

SBA Business Planning Resources





Here's a simple way to think of marketing: understand your customer, your value, your competition, your differential advantage and ultimately – you plan of execution. Here are a few useful resources:



Our partner Deluxe, has developed a number of easy to use marketing Put your plan into action with this simple resources to provide you with a foundation to build your marketing plan. spreadsheet – double click the pushpin. Guide to Email Guide to Marketing Guide to Marketing 耳 Social Media List **Fundamentals** Website Design Calendars Management Marketing





Here are a some useful resources you'll for the financial planning aspects to starting your business. While not exhaustive, they'll get you off to a good start. For more detail and help, be sure to check with your SCORE mentor.







There are a number of useful resources available addressing multiple areas of business law and governance. These are just a few you may find helpful in address some of the basics to starting your business:

LegalCorps – Minnesota's premier legal resource center for small business provides a tremendous service to the community – check these resources for more info.







- We'd like to acknowledge the many contributors who made this guide possible. First, the clients we serve who have trusted our organization to help them. The relationships we've forged and the learnings you've provided continue to be invaluable in shaping our efforts and hopefully bring more value to the community we serve. Thank you.
- And, to the organizations whose tremendous support have provided direct and indirect content and services that have shaped this guide. Two partners in particular have been invaluable to our efforts:



SBA – the SBA has historically been the greatest contributor to our work and continues to be an incredible resource to SCORE and the small business community we serve.

DELUXE

Deluxe has been a major sponsor to SCORE and continues to innovate in their delivery of high value learning content, products and services to the small business community.

• Thanks as well to the many contributors to our learning and development series who've graciously allowed us to share the content they've provided with us in our learning programs. See the course content <u>HERE</u> and be sure to check out the services of each partner. Other key contributors include the Ramsey, Washington and Hennepin County, St. Paul Libraries and LegalCORPS.





HENNEPIN COUNTY



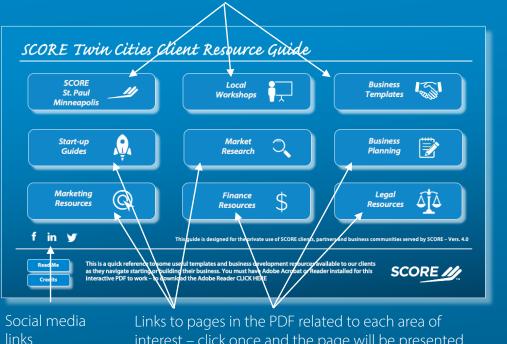
WASHINGTON COUNTY





Home Page

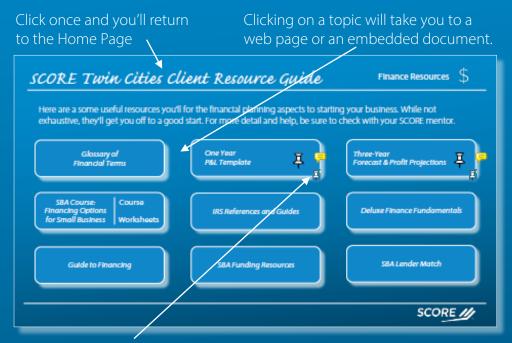
Live links to some of the SCORE on-line resources –click once and you'll be linked to the page via your preferred browser



interest – click once and the page will be presented.

Resource Pages

Below is one of the resource pages in the guide. A couple of pointers:



Where you see a push pin, this is a link to an embedded Word or Excel doc – double click and the document will open.

This guide is a simple PDF with links to web pages and documentation you'll find useful. You'll need either the free Adobe Reader or Acrobat to get the full benefit of using this tool. To download this free resource, click **HERE**. Your feedback is welcome – drop us a note at stpaul@scorevolunteer.org.

Note, when using this document on a tablet or Chromebook laptop, you can navigate from page to page within the document and to external web resources. Opening attachments with the Adobe Reader mobile app on a tablet requires an additional step of identifying the attachment you want to open through a pull-down menu.